



TWIC Quick Notes

Frequently Asked Questions

- **What is a TWIC?**

TWIC is a common identification credential that uses smart card technology to link the individual to the credential itself.

- **Who needs a TWIC?**

Merchant mariners and individuals who need unescorted access to secure areas of a port, vessel, or facility regulated by the Maritime Transportation Security Act (MTSA) will need to obtain a TWIC.

- **Why should I pre-enroll?**

Pre-enrollment enables you to provide biographic information that is required for enrollment. Additionally, pre-enrollment provides you with an opportunity to make an appointment to complete the enrollment process at an enrollment center of your choosing. You are encouraged, not required, to pre-enroll. Pre-enrollment will save you time at the Enrollment Center.

- **How do I pre-enroll?**

Call 1-866-DHS-TWIC (1-866-347-8942) or visit www.tsa.gov/twic.

- **How much will a TWIC cost?**

The fee for TWIC will be \$137.25 and the credential is valid for five years. Workers with current, comparable background checks (HME, MMD, Certificate of Registry, MML, or FAST) will pay a lower price of \$105.25, but the credential will be valid only for the validity period of the other credential. Payment must be made with credit card (Visa or MasterCard only), money order, or certified check.

- **When will I be able to register?**

Enrollment dates, locations, and information on enrolling will be available soon. To save time, you can Pre-enroll online at www.tsa.gov/twic or by calling 1-866-DHS-TWIC (1-866-347-8942) and make an appointment for in-person enrollment to ensure limited wait time. When enrollment begins in your area, you must visit an enrollment center to complete the enrollment process and pay the associated fee.

- **By what date must I enroll?**

Compliance dates will be announced shortly. Representatives from Lockheed Martin will be conducting accelerated enrollments until *[enter Month, Day, Year]*. After that time, the number of enrollment centers will be scaled down and as a result, waiting times may be increased dramatically. It saves you time to enroll as soon as it is available in your area.

- **What type of information will you be collecting on me?**

- Current and Previous Mailing Addresses
- Height, Weight, Hair and Eye Color
- City, State, Country of Birth
- Alien Registration Number (If Applicable)
- State of Application and CDL of any HME held (If Applicable)
- Name, Address, and Phone Number of Employer
- Social Security Number (Optional)
- Passport Number (Optional)